

Idaho's New IT Partnership:

What Does it Mean for Your Technology and Business Processes?





Agenda

- Introductions
- Contract
- Solutions & Services Available
- Upcoming Event
- Contacting Us
- Q&A

MEET THE PRESENTERS



Chris Carlisle

Software Licensing Architect, ITS



Alexis Blue

Enterprise Account Executive, MCCi



MCCI CONTRACT INFO

The State of Idaho (“the State”) seeks to contract with an Enterprise Content Management (“ECM”) provider (also “offeror”) to be the State Standard, capable of serving a variety of public entities with differing functional requirements.

- The solution should be an off-the-shelf, on-premises solution with hybrid cloud capability.
- All new implementations, replacements for legacy and out of support ECM systems, and replacements of systems where cost effective to standardize will utilize the ECM solution awarded as a result of this solicitation.
- The State desires an effective way to purchase licensing and professional services that include migration of data, creation of workflow automation, training, consulting, business analytics, and requirements gathering.

Some public entities retain this content in paper form which consumes large amounts of space, requires large amounts of workforce labor, and is costly to duplicate and deliver to constituents and stakeholders. There is also risk and liability due to the potential for inadvertent permanent destruction or difficulty to secure access.

Many public entities have some form of ECM but have different capabilities for automation as well as varied architectures. Many public entities use different technologies. This results in greater cost to maintain disparate systems that require differing skill sets. Cost of labor increases as we seek talent with many skill sets, or we are forced to train staff to be adept in multiple redundant technologies.



ABOUT OUR COMPANY

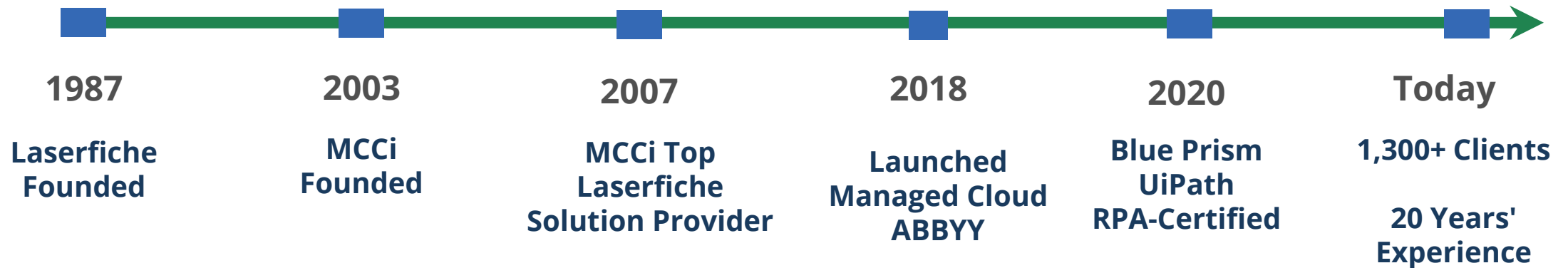
MCCi is a business process automation company that accelerates digital transformation by adding intelligence to your processes. As an IT services company with expertise in delivering end-to-end solutions, we provide our clients some of the leading hyperautomation technologies.



OUR STORY

We've Been Around the Block — Nearly 20 Years

We are a leader in government modernization serving more than 1,300 public sector agencies across the nation.



OUR SOLUTIONS

DIGITAL OPERATIONS TOOLBOX



Content Services



Intelligent Document Processing



FOIA Request Management



Robotic Process Automation



Process Automation Mining



MCCI CONTRACT INFO

Solutions include:

Laserfiche & Laserfiche Cloud

Professional Services

Backfile Scanning Services

JustFOIA Subscription & Services

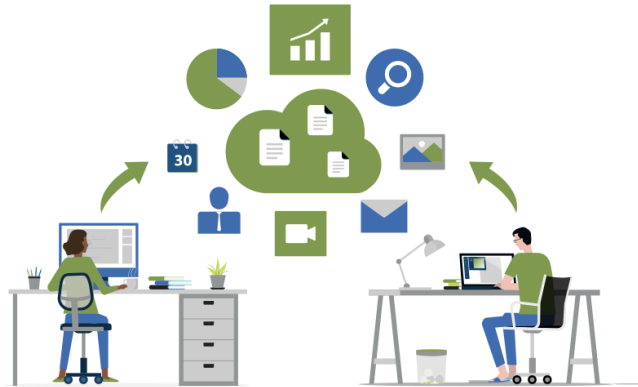
Robotic Process Automation- Blue Prism & UiPath

Intelligent Document Processing- ABBYY



LASERFICHE OVERVIEW

Laserfiche pioneered the paperless office with enterprise content management more than 30 years ago and evolved to be the leading global solution for intelligent content management and business process automation.

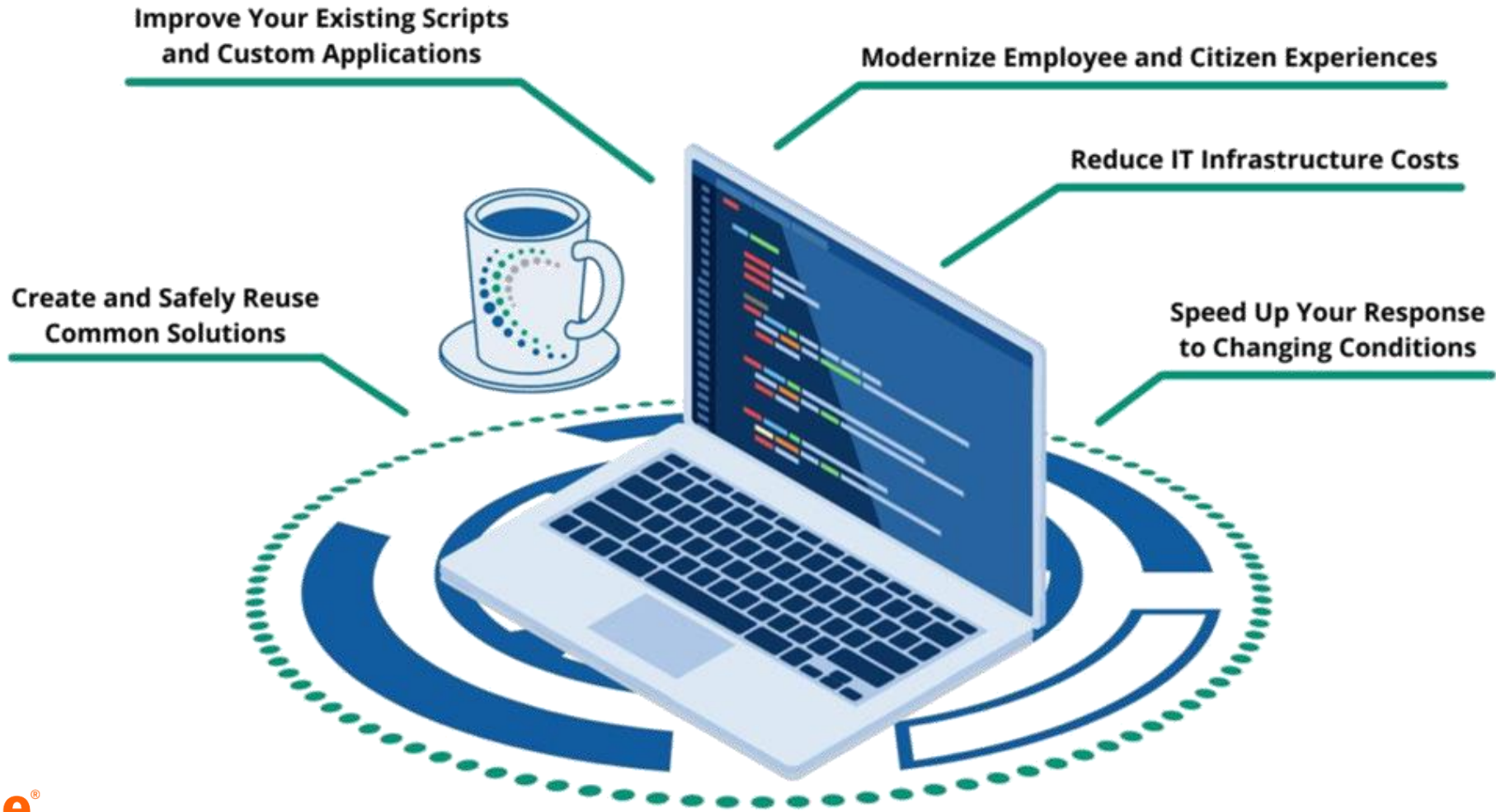


- A global community of leaders and evangelists
- 5 Million users & 9,000+ organizations in every industry, including government, education, financial services and manufacturing
- Focused resources for product advancement and market development
- Robust community program for on-going user training and education

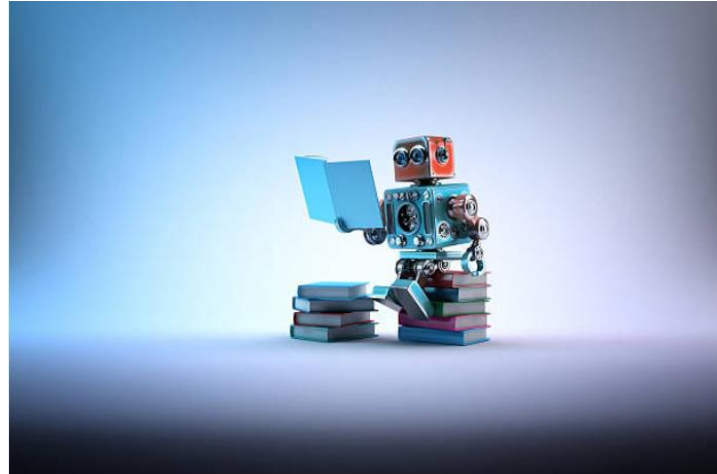
CONTENT SERVICES



NO CODE LOW CODE PLATFORM



POPULAR PROCESS EXAMPLES



AUTOMATE

Contract Management
Accounts Payable
Records Management
Human Resources
Filing Process
System Integrations
Citizen & Customer Forms
Internal Approvals
Applications

PROFESSIONAL SERVICES AVAILABLE



Solutions Architects | Account Executives
Account Managers



Business Analysts | System Engineers
Project Managers | Training Specialists



Application Analysts | Support Technicians

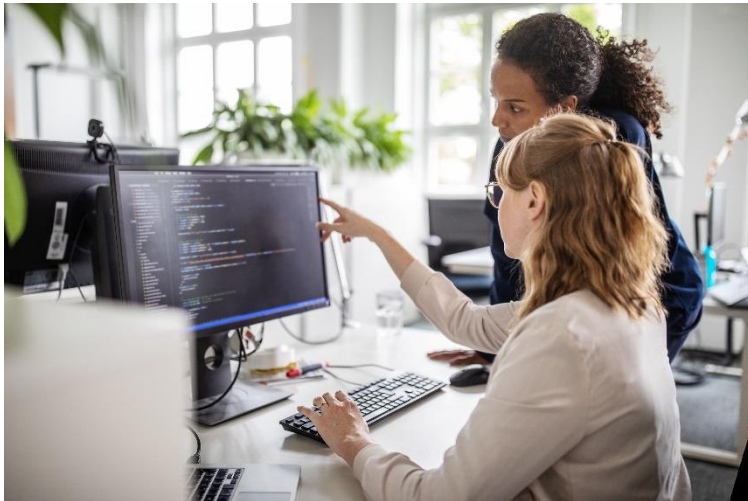
Professional Services or Augment Your Staff

- ✓ Assessments
- ✓ Consulting
- ✓ Process Analysis
- ✓ Configurations
- ✓ Integration
- ✓ Data Migration
- ✓ Project Management
- ✓ Training
- ✓ Support



MIGRATION EXPERIENCE

**We have performed
over 500
migrations....**



Systems we have migrated:

- Accela
- Alchemy
- Application Extender/AppXtender
- CSV
- Documentum
- Docuserv
- Docushare
- Docuware
- EDMS
- Edocs
- Enterprise
- ETFile
- Filenet
- Fortis
- Halfile
- HP Content Manager
- Hummingbird
- IBM AS400
- IBM Jukebox
- ImageNow
- Invize
- M-Files
- NetDMS
- OceDirect
- OnBase
- OpenText
- Optiview
- PaperVision
- PC Docs
- Questys
- Sire
- SoftDocs
- System
- VisiFlow
- Winocular



ACCESS IDAHO INTEGRATION

Instant Redirect Forms: Post Laserfiche Form Data to CCP API for Payment

Company Name: MCCI

First Name: Rose

Last Name: Brewer

Phone: 530-339-2668

Email: rbrewer@mccinnovations.com

Address

Address	Address 2	City	State	Zip
1234 Mountain Way		Mount Shasta	CA	96003

Click here if Billing Address is the same Yes

Billing Address

Address	Address 2	City	State	Zip
1234 Mountain Way		Mount Shasta	CA	96003

Renewal Lines

Sku	Description	UnitPrice	Quantity	
1	wine renewal licens	500.00	1	×
2	beer renewal licens	200.00	1	×

Add

PAY

Figure 1: Laserfiche Forms Example with Services

1 Payment Type 2 Customer Info 3 Payment Info 4 Submit Payment

Payment

Payment Type ✓

Credit Card

Customer Information ✓ Edit

Address: Rose Brewer, 1234 Mountain Way, Mount Shasta, CA 96003

Phone: 530-339-2668

Country: United States

Email Address: rbrewer@mccinnovations.com

Transaction Summary

wine renewal license	\$500.00
beer renewal license	\$200.00
Service Fee	\$22.00
Idaho.gov price	\$722.00

Need Help?
Contact Access Idaho at (208) 332-0102 or toll free at 1-877-443-3468.

All credit card information is handled through NIC Common Checkout Pages, which is a **PCI compliant payment portal.



SOLUTION INTEGRATIONS

Database look-up, updates, and validations between your main of line business systems.

TECHNOLOGY OPTIONS

- WORKFLOW
- LASERFICHE CONNECTOR
- ROBOTIC PROCESS AUTOMATION
- THIRD-PARTY CONNECTORS
- PARTNER INTEGRATIONS
- IPAAS CONNECTORS (BOOMI & MULESOFT)

COMMON INTEGRATIONS

- ACCELA
- ARCGIS
- BRAZOS E-CITATIONS
- BS&A
- EDEN
- ENERGOV
- ESRI
- GEMS
- GRANICUS
- GREAT PLAINS
- INCODE
- LAWSON
- MUNIS
- NEOGOV
- SHAREPOINT



SCANNING SERVICES

Popular Document Types

- Bound Books
- Historical Records
- Building Plans/Blueprints
- HR Records
- Case Files
- Vital Records
- Microfilm
- Microfiche
- And many more!



"We have scanned our records through MCCi for years. Digital records allow us to retrieve records quickly and easily! It saved us time, money, and space that is no longer needed for storage. Scanning projects are so successful; we ensure it is budgeted annually."

- City of Oakland Park, Florida



GET TO OUR KNOW SCANNING PROCESS



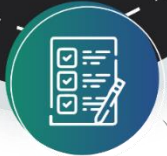
02 PICK-UP & TRANSPORT

We can box, inventory, transport your documents, and maintain "chain-of-custody" throughout the project.



01 PROJECT ASSESSMENT

The first step of any scanning project is to review document formats, types of files, number of images, time frame, and location.



03 DOCUMENT PREPARATION

We accept paper in all conditions... stapled, with paperclips, covered in post-it notes, and more.



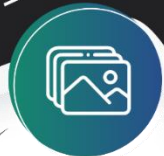
04 SCANNING

Our experts use industry-leading scanners and software to produce accurate image results as efficiently as possible.



05 IMAGE ENHANCEMENT & VALIDATION

Quality control is essential and occurs at every process step to verify the image quality and metadata accuracy.



06 CUSTOM INDEXING

Our indexer assigns index values (metadata) to each image for easy and efficient search and retrieval.



07 DELIVERY OF DOCUMENT IMAGES & DATA

We offer various options for delivering digital files including secure FTP or import into your Laserfiche system.



08 DESTRUCTION OR RETURN

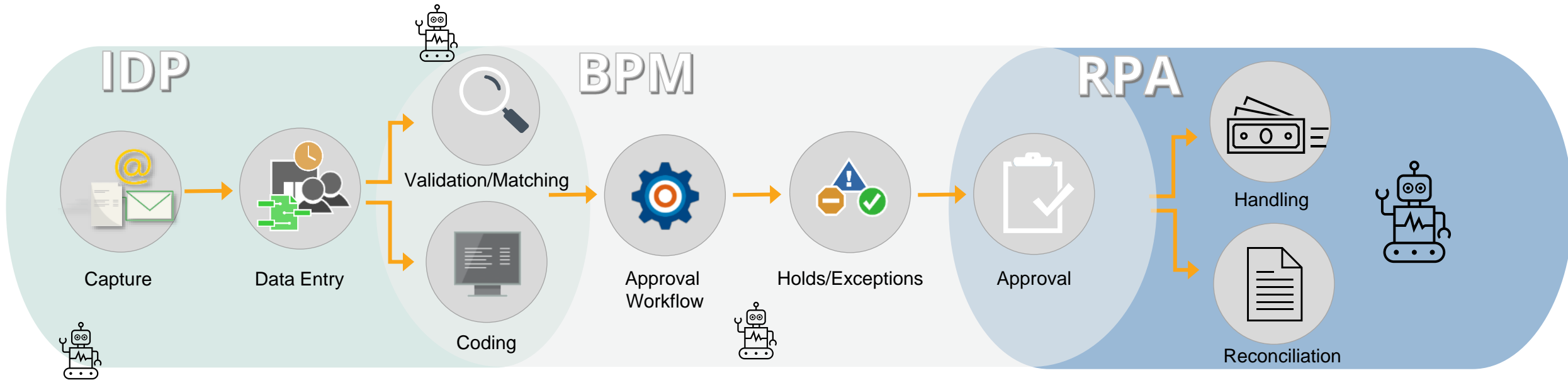
Depending on your preference, we provide secure document destruction or return delivery.



OTHER OFFERINGS

HYPERAUTOMATION

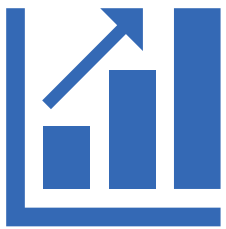
These can be implemented all together or just certain pieces into your process.



TYPES OF PROCESSES FOR AUTOMATION

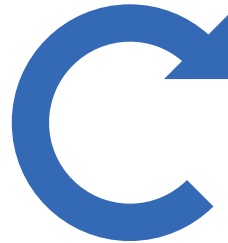
Robotic opportunities are defined with an assessment across existing processes. The criteria for robotics processes:

High Volume



High volume processes
Fluctuation in demand
Fluctuation in backlog

Repetitive



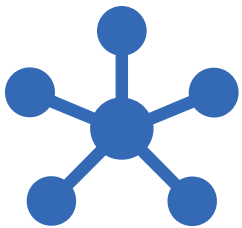
Repetitive processes
Clerical processes
Manual batches

Manually Intensive



Rekeying data
Data entry
Frequent user errors from re-keying

Multiple Legacy Systems



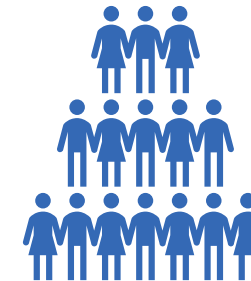
Swivel chair processes
Manual integration
Data capture from multiple sources
Keying data in and out of legacy systems

Logic & Rule Based processes



Low reasoning
Low abstraction
No extra knowledge
No judgement required

High FTE Effort



High FTEs engagement
Data handled by users

INTELLIGENT DOCUMENT PROCESSING

1

Thousands of businesses worldwide rely on ABBYY for converting unstructured data into structured information.

2

ABBYY sets the global standard in **document recognition, content capture and language-based technologies and solutions** that integrate across the information lifecycle.

3

ABBYY's innovative **Intelligent Capture** technology, products, solutions and services are delivered in multiple platforms - **cloud, mobile, desktop, server or SDK** - directly or via a global partner network.

ABBYY[®]



mcci

ABBYY FLEXICAPTURE FOR INVOICES

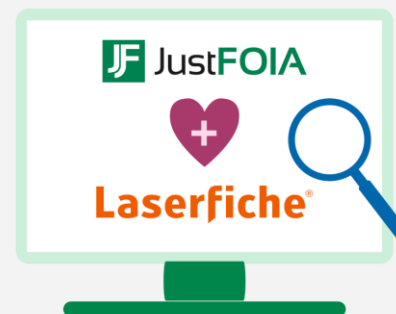
- Automated invoice processing
- Early capture of invoices
- Centralized extraction and validation of data
- Straight-through processing for PO-based invoices and automated identification of invoices requiring approval
- Direct feed into Laserfiche & works with your existing AP and ERP system



STATE & LOCAL GOVERNMENT

Centralize all types of records requests

- General Records Requests
- Lien Search Requests
- Building Inspection and Permit
- Subpoena Requests
- Inter-Agency Requests
- Court Discovery
- COVID/Disaster Requests
- Permitting
- Environmental Site Assessments
- Property Recovery
- Media Requests



Grand Prairie
— T E X A S —



"JustFOIA keeps any and all records request smooth from beginning to end!"

Grand Prairie, TX



"Everything is in one place, organized, users are accountable, and excellent customer support!"

Atlantic Beach, FL

YOUR RECORDS REQUESTS REPOSITORY



"Any and All" Document Management



Redaction



Payment Portal



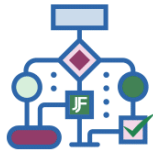
Public Portal



Security



Single Sign-On



Workflow Automation



Correspondence



Custom Forms



Laserfiche Integration



Advanced Reporting



User Training

NEXT STEPS

Schedule Consultation

<https://calendly.com/ablue-mcci/30min>

Contact Us

Alexis Blue

ablue@mccinnovations.com

850-701-0725 x 1656

Laserfiche User Group

(Existing Users or Agencies looking to learn more)

<https://go.mccinnovations.com/id-user-group-reg>



LASERFICHE STATE USER GROUP

ITS and MCCi are excited to partner on the Idaho State Government User Group for Laserfiche. For our inaugural meeting, join us to discover the power of Laserfiche.

Who: Idaho state & local government agencies looking to learn more about Laserfiche

What: Laserfiche briefing and user group discussion

When: Tuesday, April 18th, 9 am–12:30 pm MT (Lunch Provided)

Where: 11321 W. Chinden Blvd.
Building 2 – Coral Conference Room
Boise, ID [Parking map](#)

Learn how your peers are using Laserfiche to enhance citizen experiences, modernize legacy processes, and boost productivity, even with limited staff. Leave with plans for driving innovation at your agency!

Agenda:

- Overview of Laserfiche
 - Document Management
 - Forms & Workflow
 - Integrations like Access Idaho
- Use Cases:
 - **Cassie Lint** with the Idaho Department of Corrections
 - **Craig Slack** with the Idaho Department of Health and Welfare
- Overview of Intelligent Automation – RPA & Intelligent Capture
- What’s next for the Idaho User group?

